

Peer to Peer Live Data FAQ

How do I get the latest data if I use Peer to Peer?

How do I get the latest data with Peer to Peer if I am enrolled in Auto-Updates?

Do I have to import the newest quarterly data into Peer to Peer like I do with FirstLook?

If I haven't enrolled in Auto-Updates, how long will it take to download the new data?

What if my Auto-Updates did not work or did not download the new data?

Where can I learn more about Auto-Updates?

How do I get the latest data if I use Peer to Peer?

In order to access the latest quarterly data via Peer to Peer, you must first be on the most up-to-date version of the software. Peer to Peer will treat the new data like a normal software patch, downloading it either with Auto-Updates or when you manually update your system.

How do I get the latest data with Peer to Peer if I am enrolled in Auto-Updates?

Peer to Peer will download the latest data when it checks for upgrades during your configured Auto-Updates' time slot. [Auto-Updates](#) will treat the new data the same way it treats any other upgrade or patch. This means that if you enroll in Auto-Updates, you will receive the latest quarterly data automatically. In fact, the easiest way to get the latest data in Peer to Peer is with Auto-Updates because your system will download the new data at night while you are not using your computer.

Do I have to import the newest quarterly data into Peer to Peer like I do with FirstLook?

No. Final data is treated like a software patch and is updated as you update Peer to Peer.

If I haven't enrolled in Auto-Updates, how long will it take to download the new data?

Assuming you are on the current version of Peer, the download will take approximately 45 minutes to an hour to complete. However, this estimate is dependent upon your Internet connection and the speed of your computer's processor, among other things.

If you are not on the current version of Peer, the download time will vary depending on how far behind you are in the updating process, as all of the previously released upgrades will need to load sequentially before the newest quarterly data can install. Callahan & Associates strongly recommends that you enroll in Auto-Updates once you are up-to-date because it will consequently take care of the hassle of downloading new data and software patches.

What if my Auto-Updates did not work or did not download the new data?

If your Auto-Updates did not download the newest data, you can still manually download the information the same way you previously updated Peer. If you open Peer to Peer, a pop-up window may appear in the lower-right hand corner of the screen prompting you that there are available software updates. Follow the instructions to update your system. If the pop-up window does not appear, select '*Check for Software Updates*' under the '*Tools*' menu. This will start your download of both the new software patches and the latest quarterly data.

Where can I learn more about Auto-Updates?

You can learn more by visiting the [Auto-Updates FAQ page](#).

If you have more questions, please feel free to contact us at (800) 446 – 7453 or software@creditunions.com.